



Thursday, 25 June 2020

To our Auckland whānau

We would like to extend our gratitude for the support you showed our healthcare workers during the COVID-19 lockdown. During this period, there were national restrictions on services able to be offered to minimise the risk of spreading COVID-19. This included restrictions on routine dental treatments and check-ups.

We kindly request your continual support as we commence our COVID-19 Recovery Plan. For the Children's Community Dental Service (Auckland Regional Dental Service), this means we need to firstly offer our dental appointments to children of highest clinical need *before* routine check-ups can be offered.

We apologise in advance for the delays this will cause for children who are due a routine check-up. Please be assured that we will contact you as soon as we are able to offer your child an appointment with our service. If you would like to update your contact details and include an email address on your child's file, please email ARDS@waitematadhb.govt.nz.

In the meantime, if your child is in pain or you have immediate concerns with their teeth, please phone your nearest Children's Community Dental Service clinic or 0800 TALK TEETH. Our staff will be available to discuss your concerns with you directly, and will offer your child an appointment if required.

For more information as well as our top tips for keeping your child's smile bright, please visit ARDS@waitematadhb.govt.nz.

Patsy Prior
Operations Manager – ARDS
Waitematā DHB

Dr Kirsten Miller
Acting Clinical Director – ARDS
Waitematā DHB